



TRANSITIONAL HOUSING SUPPORT WORKER - JOB DESCRIPTION

JOB SUMMARY

The Transitional Housing Support Worker works in a residential setting for up to 35 hours a week, including some evenings and weekends, with men experiencing chronic illness, mental illness and/or recovery from addictions. Staff work both independently and as part of a team at any of Ryandale's properties within Kingston, ON.

Staff model self-care, healthy living, competence, flexibility, accommodation, and values of trust and hope. They have insight and awareness into their own strengths and limitations. Principles of psychosocial rehabilitation are followed.

SALARY/WAGE:

\$20 - \$23/hour, according to experience

RESPONSIBILITIES AND DUTIES

1. Service Engagement

- Actively listen to resident concerns and help with a deeper understanding of their situation and self
- Provide crisis support and/or referral as required

2. Assessment

- Make note of incidents and changes in resident health and/or behaviour as needed
- Report to other staff and agencies as needed to ensure comprehensive service delivery
- Assess social and environmental factors impacting the residents
- Take the steps needed to ensure the safety of residents, the house, and the community

3. Service Delivery:

- **Education:** Assist residents in learning and managing activities of daily living, offer support with medication and health teaching, and encourage accountability and autonomy.
- **Case Management:** Identify and promote personal goal setting and recovery planning, identify and report changes in residents' needs, health and behaviour, and maintain a safe house environment.
- **Outreach:** Provide Ryandale information as requested, contact other organizations as needed, and identify gaps in service.

4. Organizational Responsibility

- Participate in consultation and debriefing with house managers and administrator
- Ensure accurate and timely documentation of events and interactions

JOB QUALIFICATIONS

Knowledge, Skills and Abilities:

- Willing to learn
- Able to work in partnership with residents while observing boundaries and using appropriate emotional regulation
- Some computer skills and competency in Microsoft Office Suite



Education

Bachelor's Degree or College diploma preferred.

Experience

One to three years of experience with mental health, addictions and community-based housing services preferred.

Additional Requirements

- Proof of vulnerable sector check (CPIC)
- Must refrain from illegal activities during or outside of work during the course of employment
- Willingness to participate in random drug testing
- Knowledge of WHMIS, fire, health and safety procedures preferred
- First aid/CPR certification preferred

DISCLAIMER: Because of the changing nature of work and the work to be done, job qualifications and job descriptions may be altered from time to time.